



MAIL-IN REPAIR ORDER FORM

- 1. Complete the Mail-In Repair Order Form – enter online or print this form and include it with your shipment.
- 2. Place item(s) to be repaired in a sturdy box.
- 3. Ship your box to Coakleys via the method of your choice. Ship-to address:

COAKLEYS
2-57 YORK ST
LONDON ON N6A 1A6

- 4. Flat rate return shipping: Coakleys will return ship your item for \$25. Includes up to \$100 liability coverage against loss or damage.

Customer Name: _____ **Contact Phone:** _____

Email Address: _____

Number of Items to be Sent for Repair: _____

Mailing Address: _____

City/Town: _____ **Postal/Zip Code:** _____

Please describe your item(s): (colour, type, size, brand name, etc):

Choose your repair (select all that apply):

- Soles and/or heels
- Hardware
- Stretching and Fitting
- Upper Repairs
- Zippers
- Straps
- Interior
- Cleaning and Reconditioning
- Unsure – please just fix them!

Once Coakleys has received your item(s), we will contact you and provide information about your repair. Repairs are typically back on your doorstep within two weeks from when we receive them.

Please contact Coakleys with specific questions about your repair. Our phone number is 519-439-6868 (M-F 9am-6pm EST, Sat/Sun 10am-5pm EST) or by email gary_coakley@hotmail.com